

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Lab Four Professional Development Center, Nashville, TN (1556)

	Overall	Amazon AWS Certified: Solutions Architect - Associate, Certificate of Completion	Amazon AWS Certified: SysOps Administrator - Associate, Certificate of Completion	Business Customer Service, Certificate of Completion	Certified IT Project Management Expert: Blockchain Analyst, Certificate of Completion
Program Enrollment	644	36	6	0	0
Number Still Enrolled	108	10	0	0	0
Percent Still Enrolled	16.8%	27.8%	0.0%	N/A	N/A
WITHDRAWAL SUMMARY					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	55	6	0	0	0
Withdrawal Rate	8.5%	16.7%	0.0%	N/A	N/A
COMPLETION SUMMARY					
Number Not Currently Enrolled	536	26	6	0	0
Number of Completions	481	20	6	0	0
Completion Rate	89.7%	76.9%	100.0%	N/A	N/A
PLACEMENT SUMMARY					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	18	4	0	0	0
Number Placeable	499	24	6	0	0
Total Placed In-Field	344	19	3	0	0
In-Field Placement Rate	68.9%	79.2%	50.0%	N/A	N/A
Number Placed	396	19	3	0	0
Placement Rate	79.4%	79.2%	50.0%	N/A	N/A
STUDENT DEMOGRAPHICS					
Race					
Caucasian	261	15	N/A	N/A	N/A
Percent Caucasian	40.5%	41.7%	N/A	N/A	N/A
African-American	269	18	N/A	N/A	N/A
Percent African-American	41.8%	50.0%	N/A	N/A	N/A
Hispanic	58	1	N/A	N/A	N/A
Percent Hispanic	9.0%	2.8%	N/A	N/A	N/A
Other/Unknown	56	2	N/A	N/A	N/A
Percent Other/Unknown	8.7%	5.6%	N/A	N/A	N/A
Subtotal Race	644	36	N/A	N/A	N/A
Gender					
Male	546	31	N/A	N/A	N/A
Percent Male	84.8%	86.1%	N/A	N/A	N/A
Female	98	5	N/A	N/A	N/A
Percent Female	15.2%	13.9%	N/A	N/A	N/A
Subtotal Gender	644	36	N/A	N/A	N/A
Age					
Under 25	36	2	N/A	N/A	N/A
Percent Under 25	5.6%	5.6%	N/A	N/A	N/A
25 and Over	608	34	N/A	N/A	N/A
Percent 25 and Over	94.4%	94.4%	N/A	N/A	N/A
Subtotal Age	644	36	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.
Report Date: 10/19/2021

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Lab Four Professional Development Center, Nashville, TN (1556)

	Certified IT Project Management Expert: ITIL Foundation, Certificate of Completion	Certified IT Project Management Expert: PMP/CAPM Project Management Professional, Certificate of Completion	Certified IT Project Management Expert: Six Sigma Green Belt Certification, Certificate of Completion	Cisco Certified Expert: CCNA, Certificate of Completion	Cisco Certified Expert: CCNP, Certificate of Completion
Program Enrollment	0	17	9	3	0
Number Still Enrolled	0	0	1	0	0
Percent Still Enrolled	N/A	0.0%	11.1%	0.0%	N/A
WITHDRAWAL SUMMARY					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	2	0	0	0
Withdrawal Rate	N/A	11.8%	0.0%	0.0%	N/A
COMPLETION SUMMARY					
Number Not Currently Enrolled	0	17	8	3	0
Number of Completions	0	15	8	3	0
Completion Rate	N/A	88.2%	100.0%	100.0%	N/A
PLACEMENT SUMMARY					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	1	0	0	0
Number Placeable	0	16	8	3	0
Total Placed In-Field	0	6	4	2	0
In-Field Placement Rate	N/A	37.5%	50.0%	66.7%	N/A
Number Placed	0	9	5	3	0
Placement Rate	N/A	56.3%	62.5%	100.0%	N/A
STUDENT DEMOGRAPHICS					
Race					
Caucasian	N/A	8	N/A	N/A	N/A
Percent Caucasian	N/A	47.1%	N/A	N/A	N/A
African-American	N/A	7	N/A	N/A	N/A
Percent African-American	N/A	41.2%	N/A	N/A	N/A
Hispanic	N/A	1	N/A	N/A	N/A
Percent Hispanic	N/A	5.9%	N/A	N/A	N/A
Other/Unknown	N/A	1	N/A	N/A	N/A
Percent Other/Unknown	N/A	5.9%	N/A	N/A	N/A
Subtotal Race	N/A	17	N/A	N/A	N/A
Gender					
Male	N/A	14	N/A	N/A	N/A
Percent Male	N/A	82.4%	N/A	N/A	N/A
Female	N/A	3	N/A	N/A	N/A
Percent Female	N/A	17.6%	N/A	N/A	N/A
Subtotal Gender	N/A	17	N/A	N/A	N/A
Age					
Under 25	N/A	2	N/A	N/A	N/A
Percent Under 25	N/A	11.8%	N/A	N/A	N/A
25 and Over	N/A	15	N/A	N/A	N/A
Percent 25 and Over	N/A	88.2%	N/A	N/A	N/A
Subtotal Age	N/A	17	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.

Report Date: 10/19/2021

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Lab Four Professional Development Center, Nashville, TN (1556)

	Cisco Certified Expert: CCNP Enterprise, Certificate of Completion	Cisco Certified Expert: Cisco Certified CyberOps Professional, Certificate of Completion	Cloud Security, Associate of Applied Science	Cloud Security Certified Professional: Azure and AWS, Certificate of Completion	CompTIA Certified Expert: A+, Certificate of Completion	CompTIA Certified Expert: Data Cabling Installer, Certificate of Completion
Program Enrollment	0	0	0	0	55	0
Number Still Enrolled	0	0	0	0	0	0
Percent Still Enrolled	N/A	N/A	N/A	N/A	0.0%	N/A
WITHDRAWAL SUMMARY						
Special Circumstance Withdrawals	0	0	0	0	0	0
Number of Withdrawals	0	0	0	0	7	0
Withdrawal Rate	N/A	N/A	N/A	N/A	12.7%	N/A
COMPLETION SUMMARY						
Number Not Currently Enrolled	0	0	0	0	55	0
Number of Completions	0	0	0	0	48	0
Completion Rate	N/A	N/A	N/A	N/A	87.3%	N/A
PLACEMENT SUMMARY						
Special Circumstance Non-Placements	0	0	0	0	0	0
Placed In-Field Withdrawals	0	0	0	0	0	0
Number Placeable	0	0	0	0	48	0
Total Placed In-Field	0	0	0	0	27	0
In-Field Placement Rate	N/A	N/A	N/A	N/A	56.3%	N/A
Number Placed	0	0	0	0	37	0
Placement Rate	N/A	N/A	N/A	N/A	77.1%	N/A
STUDENT DEMOGRAPHICS						
Race						
Caucasian	N/A	N/A	N/A	N/A	21	N/A
Percent Caucasian	N/A	N/A	N/A	N/A	38.2%	N/A
African-American	N/A	N/A	N/A	N/A	23	N/A
Percent African-American	N/A	N/A	N/A	N/A	41.8%	N/A
Hispanic	N/A	N/A	N/A	N/A	7	N/A
Percent Hispanic	N/A	N/A	N/A	N/A	12.7%	N/A
Other/Unknown	N/A	N/A	N/A	N/A	4	N/A
Percent Other/Unknown	N/A	N/A	N/A	N/A	7.3%	N/A
Subtotal Race	N/A	N/A	N/A	N/A	55	N/A
Gender						
Male	N/A	N/A	N/A	N/A	46	N/A
Percent Male	N/A	N/A	N/A	N/A	83.6%	N/A
Female	N/A	N/A	N/A	N/A	9	N/A
Percent Female	N/A	N/A	N/A	N/A	16.4%	N/A
Subtotal Gender	N/A	N/A	N/A	N/A	55	N/A
Age						
Under 25	N/A	N/A	N/A	N/A	5	N/A
Percent Under 25	N/A	N/A	N/A	N/A	9.1%	N/A
25 and Over	N/A	N/A	N/A	N/A	50	N/A
Percent 25 and Over	N/A	N/A	N/A	N/A	90.9%	N/A
Subtotal Age	N/A	N/A	N/A	N/A	55	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.

Report Date: 10/19/2021

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Lab Four Professional Development Center, Nashville, TN (1556)

	CompTIA Certified Expert: Linux+, Certificate of Completion	CompTIA Certified Expert: Network+, Certificate of Completion	CompTIA Certified Expert: Security+, Certificate of Completion	Cybersecurity Certified Associate, Certificate of Completion	Cybersecurity Certified Expert: Certified Ethical Hacker (CEH), Certificate of Completion
Program Enrollment	0	52	50	254	2
Number Still Enrolled	0	0	0	79	0
Percent Still Enrolled	N/A	0.0%	0.0%	31.1%	0.0%
WITHDRAWAL SUMMARY					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	7	3	14	1
Withdrawal Rate	N/A	13.5%	6.0%	5.5%	50.0%
COMPLETION SUMMARY					
Number Not Currently Enrolled	0	52	50	175	2
Number of Completions	0	45	47	161	1
Completion Rate	N/A	86.5%	94.0%	92.0%	50.0%
PLACEMENT SUMMARY					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	0	2	3	0
Number Placeable	0	45	49	164	1
Total Placed In-Field	0	26	34	124	1
In-Field Placement Rate	N/A	57.8%	69.4%	75.6%	100.0%
Number Placed	0	37	40	132	1
Placement Rate	N/A	82.2%	81.6%	80.5%	100.0%
STUDENT DEMOGRAPHICS					
Race					
Caucasian	N/A	19	22	99	N/A
Percent Caucasian	N/A	36.5%	44.0%	39.0%	N/A
African-American	N/A	21	19	105	N/A
Percent African-American	N/A	40.4%	38.0%	41.3%	N/A
Hispanic	N/A	7	8	20	N/A
Percent Hispanic	N/A	13.5%	16.0%	7.9%	N/A
Other/Unknown	N/A	5	1	30	N/A
Percent Other/Unknown	N/A	9.6%	2.0%	11.8%	N/A
Subtotal Race	N/A	52	50	254	N/A
Gender					
Male	N/A	44	44	211	N/A
Percent Male	N/A	84.6%	88.0%	83.1%	N/A
Female	N/A	8	6	43	N/A
Percent Female	N/A	15.4%	12.0%	16.9%	N/A
Subtotal Gender	N/A	52	50	254	N/A
Age					
Under 25	N/A	5	2	14	N/A
Percent Under 25	N/A	9.6%	4.0%	5.5%	N/A
25 and Over	N/A	47	48	240	N/A
Percent 25 and Over	N/A	90.4%	96.0%	94.5%	N/A
Subtotal Age	N/A	52	50	254	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.
Report Date: 10/19/2021

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Lab Four Professional Development Center, Nashville, TN (1556)

	Cybersecurity Certified Expert: Certified Information Systems Security Professional (CISSP), Certificate of Completion	Cybersecurity Certified Professional, Certificate of Completion	Data Science Architect Bootcamp, Certificate of Completion	Front-End Web Designer/Developer, Certificate of Completion	Introduction to Business Computing, Certificate of Completion	Medical Office Assistant, Certificate of Completion
Program Enrollment	1	76	0	0	0	0
Number Still Enrolled	0	18	0	0	0	0
Percent Still Enrolled	0.0%	23.7%	N/A	N/A	N/A	N/A
WITHDRAWAL SUMMARY						
Special Circumstance Withdrawals	0	0	0	0	0	0
Number of Withdrawals	0	4	0	0	0	0
Withdrawal Rate	0.0%	5.3%	N/A	N/A	N/A	N/A
COMPLETION SUMMARY						
Number Not Currently Enrolled	1	58	0	0	0	0
Number of Completions	1	54	0	0	0	0
Completion Rate	100.0%	93.1%	N/A	N/A	N/A	N/A
PLACEMENT SUMMARY						
Special Circumstance Non-Placements	0	0	0	0	0	0
Placed In-Field Withdrawals	0	1	0	0	0	0
Number Placeable	1	55	0	0	0	0
Total Placed In-Field	1	44	0	0	0	0
In-Field Placement Rate	100.0%	80.0%	N/A	N/A	N/A	N/A
Number Placed	1	46	0	0	0	0
Placement Rate	100.0%	83.6%	N/A	N/A	N/A	N/A
STUDENT DEMOGRAPHICS						
Race						
Caucasian	N/A	35	N/A	N/A	N/A	N/A
Percent Caucasian	N/A	46.1%	N/A	N/A	N/A	N/A
African-American	N/A	23	N/A	N/A	N/A	N/A
Percent African-American	N/A	30.3%	N/A	N/A	N/A	N/A
Hispanic	N/A	7	N/A	N/A	N/A	N/A
Percent Hispanic	N/A	9.2%	N/A	N/A	N/A	N/A
Other/Unknown	N/A	11	N/A	N/A	N/A	N/A
Percent Other/Unknown	N/A	14.5%	N/A	N/A	N/A	N/A
Subtotal Race	N/A	76	N/A	N/A	N/A	N/A
Gender						
Male	N/A	71	N/A	N/A	N/A	N/A
Percent Male	N/A	93.4%	N/A	N/A	N/A	N/A
Female	N/A	5	N/A	N/A	N/A	N/A
Percent Female	N/A	6.6%	N/A	N/A	N/A	N/A
Subtotal Gender	N/A	76	N/A	N/A	N/A	N/A
Age						
Under 25	N/A	2	N/A	N/A	N/A	N/A
Percent Under 25	N/A	2.6%	N/A	N/A	N/A	N/A
25 and Over	N/A	74	N/A	N/A	N/A	N/A
Percent 25 and Over	N/A	97.4%	N/A	N/A	N/A	N/A
Subtotal Age	N/A	76	N/A	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.

Report Date: 10/19/2021

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Lab Four Professional Development Center, Nashville, TN (1556)

	Microsoft Certified Expert: Microsoft 365 Certified Modern Desktop Administrator Associate, Certificate of Completion	Microsoft Certified Expert: Microsoft 365 Certified Security Administrator Associate, Certificate of Completion	Microsoft Certified Expert: Microsoft Certified Azure Security Engineer Associate, Certificate of Completion	Microsoft Certified Expert: Microsoft Certified Cloud Developer (C# and .NET), Certificate of Completion
Program Enrollment	56	0	0	1
Number Still Enrolled	0	0	0	0
Percent Still Enrolled	0.0%	N/A	N/A	0.0%
WITHDRAWAL SUMMARY				
Special Circumstance Withdrawals	0	0	0	0
Number of Withdrawals	3	0	0	1
Withdrawal Rate	5.4%	N/A	N/A	100.0%
COMPLETION SUMMARY				
Number Not Currently Enrolled	56	0	0	1
Number of Completions	53	0	0	0
Completion Rate	94.6%	N/A	N/A	0.0%
PLACEMENT SUMMARY				
Special Circumstance Non-Placements	0	0	0	0
Placed In-Field Withdrawals	1	0	0	1
Number Placeable	54	0	0	1
Total Placed In-Field	33	0	0	1
In-Field Placement Rate	61.1%	N/A	N/A	100.0%
Number Placed	43	0	0	1
Placement Rate	79.6%	N/A	N/A	100.0%
STUDENT DEMOGRAPHICS				
Race				
Caucasian	23	N/A	N/A	N/A
Percent Caucasian	41.1%	N/A	N/A	N/A
African-American	25	N/A	N/A	N/A
Percent African-American	44.6%	N/A	N/A	N/A
Hispanic	7	N/A	N/A	N/A
Percent Hispanic	12.5%	N/A	N/A	N/A
Other/Unknown	1	N/A	N/A	N/A
Percent Other/Unknown	1.8%	N/A	N/A	N/A
Subtotal Race	56	N/A	N/A	N/A
Gender				
Male	43	N/A	N/A	N/A
Percent Male	76.8%	N/A	N/A	N/A
Female	13	N/A	N/A	N/A
Percent Female	23.2%	N/A	N/A	N/A
Subtotal Gender	56	N/A	N/A	N/A
Age				
Under 25	3	N/A	N/A	N/A
Percent Under 25	5.4%	N/A	N/A	N/A
25 and Over	53	N/A	N/A	N/A
Percent 25 and Over	94.6%	N/A	N/A	N/A
Subtotal Age	56	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.
Report Date: 10/19/2021

Tennessee Higher Education Commission - Division of Postsecondary State Authorization
Annual Performance Report, Reporting Year 2020-2021
Lab Four Professional Development Center, Nashville, TN (1556)

	Microsoft Certified Expert: Microsoft Certified Windows Server, Certificate of Completion	Microsoft Certified Expert:Microsoft Certified Azure Administrator Associate, Certificate of Completion	Microsoft Office Specialist, Certificate of Completion	Microsoft Office Specialist (MOS), Certificate of Completion	Weatherization Auditor, Certificate of Completion
Program Enrollment	0	26	0	0	0
Number Still Enrolled	0	0	0	0	0
Percent Still Enrolled	N/A	0.0%	N/A	N/A	N/A
WITHDRAWAL SUMMARY					
Special Circumstance Withdrawals	0	0	0	0	0
Number of Withdrawals	0	7	0	0	0
Withdrawal Rate	N/A	26.9%	N/A	N/A	N/A
COMPLETION SUMMARY					
Number Not Currently Enrolled	0	26	0	0	0
Number of Completions	0	19	0	0	0
Completion Rate	N/A	73.1%	N/A	N/A	N/A
PLACEMENT SUMMARY					
Special Circumstance Non-Placements	0	0	0	0	0
Placed In-Field Withdrawals	0	5	0	0	0
Number Placeable	0	24	0	0	0
Total Placed In-Field	0	19	0	0	0
In-Field Placement Rate	N/A	79.2%	N/A	N/A	N/A
Number Placed	0	19	0	0	0
Placement Rate	N/A	79.2%	N/A	N/A	N/A
STUDENT DEMOGRAPHICS					
Race					
Caucasian	N/A	10	N/A	N/A	N/A
Percent Caucasian	N/A	38.5%	N/A	N/A	N/A
African-American	N/A	15	N/A	N/A	N/A
Percent African-American	N/A	57.7%	N/A	N/A	N/A
Hispanic	N/A	0	N/A	N/A	N/A
Percent Hispanic	N/A	0.0%	N/A	N/A	N/A
Other/Unknown	N/A	1	N/A	N/A	N/A
Percent Other/Unknown	N/A	3.8%	N/A	N/A	N/A
Subtotal Race	N/A	26	N/A	N/A	N/A
Gender					
Male	N/A	25	N/A	N/A	N/A
Percent Male	N/A	96.2%	N/A	N/A	N/A
Female	N/A	1	N/A	N/A	N/A
Percent Female	N/A	3.8%	N/A	N/A	N/A
Subtotal Gender	N/A	26	N/A	N/A	N/A
Age					
Under 25	N/A	1	N/A	N/A	N/A
Percent Under 25	N/A	3.8%	N/A	N/A	N/A
25 and Over	N/A	25	N/A	N/A	N/A
Percent 25 and Over	N/A	96.2%	N/A	N/A	N/A
Subtotal Age	N/A	26	N/A	N/A	N/A

NOTE: Reporting year spans July 1, 2020 thru June 30, 2021. N/A: Not applicable for less than 10 students enrolled in program.
Report Date: 10/19/2021